

## Abhipra Capital Limited

### Escalation Matrix for Investor Grievance Redressal Mechanism

Details of	Contact Person	Address	Contact No.	Email ID	Working Hours
Customer Care	Ms. Madhvi	A-387, Dilkhush Commercial Complex, G T Karnal Road Azadpur, Delhi-110033	011-41411130 Extn 8001	<a href="mailto:grievance@abhipra.com">grievance@abhipra.com</a>	Mon - Fri 9:30 A.M. to 05.30 P.M.
Head of Customer Care	Ms. Poonam Wason	A-387, Dilkhush Commercial Complex, G T Karnal Road Azadpur, Delhi-110033	011-41411130 Extn 8762	<a href="mailto:poonam@abhipra.com">poonam@abhipra.com</a>	Mon - Fri 9:30 A.M. to 05.30 P.M.
Compliance Officer	Mr. Kapil Bansal	A-387, Dilkhush Commercial Complex, G T Karnal Road Azadpur, Delhi-110033	011-41411130 Extn 8727	<a href="mailto:cs@abhipra.com">cs@abhipra.com</a>	Mon - Fri 9:30 A.M. to 05.30 P.M.
CEO	Mr. Abhinav Aggarwal	A-387, Dilkhush Commercial Complex, G T Karnal Road Azadpur, Delhi-110033	011-41411130 Extn 8701	<a href="mailto:abhinav@abhipra.com">abhinav@abhipra.com</a>	Mon - Fri 9:30 A.M. to 05.30 P.M.

*In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI, NSE, BSE & CDSL on below mentioned links:*

Regulators	Link to Lodge a Complaint
SEBI	<a href="https://scores.sebi.gov.in">https://scores.sebi.gov.in</a>
NSE	<a href="https://investorhelpline.nseindia.com/NICEPLUS/">https://investorhelpline.nseindia.com/NICEPLUS/</a>
BSE	<a href="https://bsecrec.bseindia.com/ecomplaint/firmInvestorHome.aspx">https://bsecrec.bseindia.com/ecomplaint/firmInvestorHome.aspx</a>
NSDL	<a href="https://nsdl.com/investor/investor-grievance">https://nsdl.com/investor/investor-grievance</a>
CDSL	<a href="https://www.cdslindia.com/Footer/grievances.aspx">https://www.cdslindia.com/Footer/grievances.aspx</a>
Online Resolution of Disputes (ODR)	<a href="https://smartodr.in/login">https://smartodr.in/login</a>

*Note:- Please quote your service Ticket/Complaint Ref. No. while raising your complaint at SEBI SCORES/Exchange and Depository Portal.*